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> 4. CUSTOMIZATION ([HTTPS://KB.SAMBAPOS.COM/EN/CAT/CUSTOMIZATION/](https://kb.sambapos.com/en/cat/customization/))

> **4.30. USING MULTIPLE LANGUAGES ON ORDER TEMPLATE**

# 4.30. Using Multiple Languages on Order Template

👁 292 view

In this document, it will be explained how to use multiple languages on order template.

## 1. Adding Product Tag

**Main Menu > Manage > Settings > Program Settings > General Settings** > here into **Product Tag Captions** field, write second language which you want to see on template. for this example it is selected as Arabic.

The screenshot shows the SambaPOS application interface. The top bar displays the SambaPOS logo and the date/time: 22 Ocak 2019 Salı 11:15. The left sidebar contains a navigation menu with categories like Settings, Number Generators, Currencies, States, Local Settings, Program Settings (highlighted), Task Types, and SambaPOS News. The main content area shows the 'Program Settings' window with 'General Settings' selected. Under 'General Settings', there are fields for 'User Information', 'Product Tag Captions' (set to 'Arabic'), 'Inventory Item Tag Captions', and 'Currency Decimals' (set to '2'). A 'Save' button is visible at the bottom of the settings panel.

After completing necessary editings, click on **Save** button.

## 2. Editing Product Tag Editor

**Main Menu > Manage > Products > Product Tag Editor** > here, into the column of second language, write names of products in this language.



The screenshot shows the SambaPOS Product Tag Editor interface. The table contains the following data:

Product	Barcode	Tag	Arabic
Pasta Salad			
Muffins			
Cinnamon Rolls			
Butter Tarts			
Tea Biscuits			
Fruit Danish			
Cookies			
Rice Pudding			
Caramel Sundae			
Chocolate Sundae			
Coffee			
<b>Tea</b>			شاي
<b>Herbal Tea</b>			شاي اعشاب
Soft Drink			
Juice			
Iced Tea			
Large Drinks			
<b>Milk</b>			حليب

A red box highlights the 'Arabic' column, and a red arrow points to the 'Save' button at the bottom left of the table area.

After completing necessary editings, click on **Save** button.

### 3. Configuring Printer Settings

If your printer supports the second language that you want to use, then you can skip this step.

**Main Menu > Manage > Printing > Printers >** here, select related printer and set **Printer Type** as **HTML**;

The screenshot shows the SambaPOS Printers configuration interface for 'Kitchen Printer'. The 'Printer Type' dropdown menu is set to 'HTML', which is highlighted with a red arrow. Other settings include:

- Printer Name: Kitchen Printer
- Printer Share Name / Port Name: KAsa
- Printer Type: HTML
- Character Set: OEM United States (437)
- RTL Support: None
- Line Count: 0
- Line Character Count: 42
- Char Replacement: (empty field)

A 'Save' button is located at the bottom of the configuration form.

After completing necessary editings, click on **Save** button.

## 4. Editing Printer Templates

### 4.1. Editing Ticket Template



**Main Menu > Manage > Printing > Printer Templates > Ticket Template** here, copy below code group and paste it into **Template** field;

```

</table>]
{SERVICES}[<table>
<tr>
<td width="14*" align=right>Ticket Total</td><td width="6*" align=right>{TICKET TOTAL}</td>
</tr>
<tr>
<td width="14*" align=right>Payment Total</td><td width="6*" align=right>[[={PAYMENT
TOTAL}>0?'{PAYMENT TOTAL}':'']]</td>
</tr>
</table>]<table style="font-size:16">
c,<tr>
<td width="14*" align=right>Remaining Total</td><td width="6*" align=right>{REMAINING TOTAL}</td>
</tr>
</table><table>
{PAYMENTS}
</table></div>
<div align=center>T H A N K   Y O U</div>
[DISCOUNTS]
<table>
<tr>
<td width="14*" align=right>{CALCULATION NAME} %>{CALCULATION AMOUNT}</td>
<td width="6*" align=right>{CALCULATION TOTAL}</td>
</tr>
</table>
[SERVICES]
<table>
<tr>
<td width="14*" align=right>{CALCULATION NAME}</td>
<td width="6*" align=right>{CALCULATION TOTAL}</td>
</tr>
</table>
[PAYMENTS]
<tr>
<td width="14*">{PAYMENT NAME}</td>
<td width="6*" align=right>{PAYMENT AMOUNT}</td>
</tr>
[ORDERS]
-- Default format for orders
<tr>
<td width="2*" align=left>{QUANTITY}</td>
<td width="3" align=left> X {NAME}<br>{ITEM TAG:Arabic}</br></td></tr>
</tr>
<tr>
<td colspan=3>
{ORDER TAGS}
</td>
</tr>
[ORDERS:Gift]
-- Format for gifted orders

```



```

<tr>
<td width="2*" align=right>{QUANTITY} </td>
<td width="14*">{NAME} (Gift) </td>
<td width="4*" align=right>{TOTAL AMOUNT}</td>
</tr>
<tr>
<td colspan=3>
{ORDER TAGS}
</td>
</tr>
[ORDERS:Void]
-- Nothing will print for void lines
[ORDER TAGS]
-- Format for order tags
<div style="padding:0 0 0 30"* [=]{ORDER TAG QUANTITY}>1?'{ORDER TAG QUANTITY} X ':'')'{ORDER TAG
NAME} [({ORDER TAG TOTAL PRICE})]</div>
[ENTITIES:Table]
-- Table entity format
<div>Table: {ENTITY NAME}</div>
[ENTITIES:Customer]
-- Customer entity format
<div>Customer: {ENTITY NAME} {ENTITY DATA:Phone}</div>

```

After completing necessary editings, click on **Save** button.

## 4.2. Editing Kitchen Orders Template

**Main Menu > Manage > Printing > Printer Templates > Kitchen Orders Template >** here, copy below code group and paste it into **Template** field;

The screenshot shows the SambaPOS interface with the 'Editing Printer Template (Kitchen Orders Template)' window open. The 'Template' field contains the following code:

```

</tr>
[ORDERS]
-- Default format for orders
<tr>
<td width=2* align=left>{QUANTITY}</td>
<td width=3* align=left> X {NAME}<br>{ITEM TAG:Arabic}</br></td></tr>
<tr>
<td colspan=3>
[ORDER TAGS]
</td>
</tr>
[ORDERS:Gift]
-- Format for gifted orders
<tr>
<td width=2* align=right>{QUANTITY} </td>
<td width=14*">{NAME} (Gift) </td>
<td width=4*" align=right>{TOTAL AMOUNT}</td>
</tr>

```

A red box highlights the line: `<td width=3* align=left> X {NAME}<br>{ITEM TAG:Arabic}</br></td></tr>`. A red arrow points to this line. The interface also shows a 'Ticket' preview on the right and a sidebar with navigation options like Settings, Products, Tickets, etc.

```

[ LAYOUT ]
-- General layout
<div style="margin:0 0 5 0;border:0 0 1 0;border-color:black">
<div style="text-align:center;font-size:18;font-weight:bold;margin:0 0 5 0">
Ticket
</div>
<div style="text-align:center;font-size:12;font-weight:bold;margin:0 0 5 0">
Samba Cafe<br/>Istanbul
</div>
<div align=left>Date: {TICKET DATE}</div>
<div>Time: {TIME}</div>
{ENTITIES}
<div style="margin:0 0 5 0">Ticket No: {TICKET NO}</div>
</div><table width=200>
{ORDERS}
</table>
<div style="font-weight:bold;margin:0 0 5 0;padding:5 0 5 0;border:1 0 1 0;border-color:black"> {DISCOUNTS}
[<table>
<tr>
<td width="14*" align=right>Total Gift</td><td width="6*" align=right>-{ORDER STATE TOTAL:Gift}</td>
</tr>
</table>]
{SERVICES}
<table>
<tr>
<td width="14*" align=right>{CALCULATION NAME}</td>
<td width="6*" align=right>{CALCULATION TOTAL}</td>
</tr>
</table>
[ORDERS]
-- Default format for orders
<tr>
<td width="2*" align=left>{QUANTITY}</td>
<td width="3*" align=left> X {NAME}<br>{ITEM TAG:Arabic}</br></td> </tr>
<tr>
<td colspan=3>
{ORDER TAGS}
</td>
</tr>
[ORDERS:Gift]
-- Format for gifted orders
<tr>
<td width="2*" align=right>{QUANTITY} </td>
<td width="14*">{NAME} (Gift) </td>
<td width="4*" align=right>{TOTAL AMOUNT}</td>
</tr>
<tr>
<td colspan=3>

```



```

{ORDER TAGS}
</td>
</tr>
[ORDERS:Void]
-- Nothing will print for void lines
[ORDER TAGS]
-- Format for order tags
<div style="padding:0 0 0 30">* [= {ORDER TAG QUANTITY}>1?'{ORDER TAG QUANTITY} X ':' '{ORDER TAG NAME} [({ORDER TAG
TOTAL PRICE})]</div>
[ENTITIES:Table]
-- Table entity format
<div>Table: {ENTITY NAME}</div>
[ENTITIES:Customer]
-- Customer entity format
<div>Customer: {ENTITY NAME} {ENTITY DATA:Phone}</div>

```

After completing necessary editings, click on **Save** button.

 (No Ratings Yet)



SUPPORT TICKET (<https://kb.sambapos.com/en/support-ticket/>)



support



TRY SAMBAPOS (<http://sambapos.com>)

4.28. How to Track Stock Level of Items? > (<https://kb.sambapos.com/en/4-28-how-to-track-stock-level-of-items/>)

